

ARJUN CHHABRA

Senior Software Engineer

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PROFESSIONAL EXPERIENCE

Tilt Financial

2025 - Present

Senior Software Engineer • Credit Card

C# • .NET • SQL Server • Azure • Claude Code

- Led design and delivery of a Reg Z-compliant credit card dispute intake service, integrating multiple external vendors and replacing a manual workflow with a highly available, fault-tolerant system that maintained ledger consistency across services.
- Built mobile instant-issuance functionality for credit card servicing APIs in a high-availability .NET environment supporting 1M+ users.
- Scaled supporting services for a 10x increase in customer onboarding over 12 months.

hims & hers

2022 - 2025

Senior Software Engineer II • Store Platform

Kotlin • Spring Boot • PostgreSQL • AWS • ChatGPT

- Led team of 8 engineers modernizing subscriptions platform for 2.2M users, reducing MTTR by 21%.
- Designed and delivered an experimentation microservice with Kotlin, Spring Boot, and GrowthBook, enabling 2.5x faster experiment launches and a 17% conversion lift.
- Built automation for fulfillment and CX workflows with PostgreSQL stored procedures and Retool, reducing engineering overhead.
- Launched a company-wide engineering mentorship program with HR and technology leadership to improve onboarding and career development.

Capital One

2020 - 2022

Software Engineering Principal Associate • Card Technology

Java • Spring Boot • Kafka • PostgreSQL • AWS

- Defined system boundaries and migrated fraud detection systems from a monolith to discrete microservices, improving scalability and performance.
- Formed and led a cross-functional tiger team across multiple squads to resolve compliance and security vulnerabilities, reducing MTTR by 11%.
- Mentored junior engineers in code quality and TDD, contributing to an 80% reduction in incidents.

Accenture Federal Services

2015 - 2020

Software Architecture Associate Manager • Healthcare.gov

Scala • Play Framework • Kafka • MarkLogic

- Built shared Scala and Play Framework libraries that standardized backend REST API development across applications serving 10M+ users.
- Designed and delivered an external REST endpoint that gave partners secure access to internal Kafka event streams while preserving confidentiality and system integrity.

EDUCATION & CERTIFICATIONS

University of Maryland, College Park - B.S. in Computer Science, 2014

ICAgile Certified Professional (ICP) - 2014